

MEYLE

Water Pumps - No Quibble Warranty



Warranty Claims Made Easy

General Terms and Conditions

- 2 years (4 years on HD water pumps) “no quibble” warranty, including labour/additional costs to a maximum of £150
- Effective for items supplied by MEYLE UK Ltd from 1st June 2015
- Cover includes all passenger car applications
- All payment calculations will be based on ICME book time at a trade labour rate of £35 per hour
- We aim to pay all claims within 7 days of receipt
- We will accept any part that shows no clear physical damage from abuse/handling
- For any part returned under this scheme, the supplying distributor simply needs to obtain authorisation and a reference number from customer services before returning the part with the correct documentation and workshop invoice
- To save unnecessary delays, ensure that you have the correct documentation to hand before obtaining the warranty returns authorisation.
- Any claim above £150 will be subject to our standard labour claim procedures and will require analysis before a decision is made
- Installation by qualified technicians and the car manufacturer’s instructions must be strictly adhered to
- For longer service life, MEYLE recommends flushing the cooling system before installing the new water pump.